

SOFTWARE SUPPORT SPECIALIST

NATURE OF WORK

This professional and highly technical position requires an individual with various development skills utilizing computer application languages. Responsibilities include:

- Coordinating the activities of a designated project to ensure that goals or objectives are accomplished within the prescribed time frame and other established parameters.
- Identifying system requirements and translating those requirements into system and program specifications.
- Modifying or developing applications to handle complex problems within an academic environment using Oracle and other application development tools.
- Working as a member of a team on larger or more complex projects and assisting in program design.

Work is performed under general supervision of an administrative superior. An employee allocated to this class of work has significant liaison responsibilities with clients and co-workers.

JOB QUALIFICATIONS

1. Bachelor's degree in computer science or information systems or related field required; experience in a networked computer environment utilizing application development tools; or any equivalent combination of training and experience.
2. Knowledge of multiple programming languages and system utilities relating to Oracle using SQL*PLUS, Oracle Forms and reports, and Oracle Web Developer.
3. Knowledge of HTML web page development and JAVA.
4. Knowledge of UNIX or Solaris operating systems.
5. Knowledge of structured programming using object oriented languages.
6. Ability to demonstrate good communication and organizational skills.
7. Ability to establish and maintain effective working relationships with others.

Departmental Specific Duties

1. Applies methodologies used to respond to customer services inquires concerning campus parking system (BOSSCARS).
2. Develops and maintains reports and enhancements to campus parking system (BOSSCARS).

Send Resume to:

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