



Boss Consulting Services, Inc.

877-489-7745

Appeal Processing in BOSSCARS (BC110)

Course Description

This 4-hour course is intended to provide a detailed explanation of processing appeals in the BOSSCARS system. An overview of the BOSSCARS web interface regarding appeals will be discussed. Types of appeals and their affect on Banner will be covered. The course provides both lecture and hands-on lab time with the student spending approximately 50% of the class time practicing the techniques discussed in the lecture.

Audience

This course is intended for end users, technical staff, and cashiers.