



*Boss Consulting Services, Inc.*

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## **Introduction to BOSSCARS (BC101)**

### Course Description

This 4-hour course provides an introduction to the BOSSCARS parking and citation management system. The attendee will be given the opportunity to learn how to enter parking permits and parking citations into the BOSSCARS System. There will also be a review of the appeals process, querying, reports as well as an overview of other BOSSCARS modules. The course provides both lecture and hands-on lab time with the student spending approximately 50% of the class time practicing the techniques discussed in the lecture.

### Audience

This course is intended for end users, technical staff, and cashiers.